

HCCR RV Customer Testimonials

Len: As promised, below is my testimonial, and we want to thank you for all your help, and for providing us with such a fantastic product, one that we will most certainly enjoy for many years to come

What a GREAT Product !!!

Not only was this product easy to put together (*It only took about an hour and half to erect the entire deck and stair assembly**), and another hour or so to cut and install the *SWISSTRAX* Decking Tiles (*If you chose that option*). I cannot say enough good things about this manufacturer. I worked directly with Len Hofmann @ Henderson Roofing and Patio (Steel Works). His quality product and excellent support provided a novice like me with all I needed to know in order to get the job done efficiently and effectively. While I needed a little assistance lifting the larger pieces off my pickup truck, I assembled the entire structure by myself. In today's world it's hard to find a product provider that seems to truly care about his product, and the way in which he supports those products. Len Hofmann is the exception to that rule, he is easy to work with, totally understanding and 100% committed to delivering exactly what he promises. All Items were packaged so well that the product and its components were shipped at various times from Nevada to Texas on time, and without a single incident. Thanks, Len (*for everything you have done for us, what a terrific improvement to our RV living experience*)

FIVE STARS ON THIS ONE . . .

YES, I would recommend this product to anyone who is looking for a perfect solution to improving their RV entry deck & step system.

PRO's: Quality construction, sturdy platform when erected, great esthetics, best in all categories

CON's: None

PRICE: Acceptable . . You get what you pay for!

- Unpacking units take more time than initial install. Once you get the knack it is 10-15 minute job.

Jack
New Caney, TX

Link to Pictures on initial Installation: www.hofmannccr.com/357-Texas.pdf

Awesome Pet Friendly Product:

Cool video clip from a customer that is a full time RVer and has blogs on many social media platforms.

Tiktok:

<https://www.tiktok.com/@midlifemilemarker/video/7119176596384255274>

Instagram: <https://www.instagram.com/p/Cf4X6wUjzS4/>

Youtube: https://www.youtube.com/shorts/LKYvr_Lvu7w

Facebook:

<https://www.facebook.com/MidlifeMileMarker/videos/1549234525572945>



Another Customer video testimonial for a D603530BN model he just installed of his 5th wheel:

www.hofmannccr.com/D6035-Customer.MOV

Mr Hofmann

My name is Todd Anderson and I am the son of Bill and Carole Anderson who was affected by hurricane harvey in Houston.

I wanted to reach out to you to express my sincere thanks to you and your company for sending us the porch/deck for our trailer.

As I am sure you have heard we were hit hard by Harvey and had close to 4 feet of water in the house and lost almost everything

We purchased a trailer which has been parked in our driveway for now 14 weeks and the deck has been a life saver not only for me and my wife but to our two dogs who can get in and out of the trailer more easily

I just wanted to thank you along with my parents for thinking about us and sending this to us as your gesture means a lot as we begin to recover from this event

I have sent some pictures showing how it's being used and how we have decorated it for Christmas

If you have any questions or if you would like more photos please let me know.

There are a lot of people we know who have trailers and like the deck so we will refer them to you



We are satisfied with the steps, and they will be much safer this winter in all the snow.
Thanks
Steve
Larkspur, CO 80118
D403530BG



We have used our HCCR deck & stairs for past year. We originally had the 1st prototype D602760TTS model and it was an awesome unit but was not portable. We now have the new D402830BT model and have traveled all over the West and Midwest with it this summer. It is indeed portable and does assemble in 5 minutes or less and also disassembles in same time. We have a small 2003 Hitchhiker 11 Model 26RLS and the whole unit fits in our basement area when traveling 3-4 months of the year. When not traveling our RV is at RV Resort in Tonto Basin near Roosevelt Lake in AZ.

Great Job HCCR & OSW We Love Our Deck!
Barb
Tonto Basin, AZ 85553
D402830BT



Hi Len,

We picked up the deck yesterday and set it up as soon as we got home. We are so pleased with it we just sat and stared at it, then kept finding reasons to go in and out of the house!!

Assembly is a breeze, the deck is the perfect height and the steps are solid and of comfortable width and depth. We both feel much more safe and secure entering and exiting the trailer than we were with the onboard, fold out three step unit.

Thanks to HCCR and Henderson Roof & Patio for producing and marketing this well made and affordable deck and stair unit.

Lanny & Beth Porter,

Las Vegas, NV. D403530BG



Hi Len,

Stairs are great! We had a heavy frost and below freezing temps last night. The nonslip treads were perfect. I will gladly recommend your products. BTW, I bought a new Big Country.

These pics are a little dark because of the sun angle. I will take some more when the sun rises to get better light.

Thank you for your excellent service! It was a pleasure doing business with you.

Judy Thompson

Washington State D403530BN



Dear Len,

We are thrilled with our new porch! Besides purchasing the Bighorn RV itself, we feel this is the best decision we have made. The porch is beautifully constructed, fits and works perfectly, and is absolutely essential to our enjoyment of the RV. Thank you too for being so pleasant to work with and for agreeing to find a different carpet for the steps. It looks great. I thought you might like a few photos of the finished result. We are settled in Bend, Oregon, where the weather is gorgeous and there are endless opportunities for fun. Thank you again for making this purchase such a good experience.

Sincerely,

Susanne Blodgett

Bend, Oregon D403530BT



Hi Len,

Just want to tell you thank you for all your help in getting our wonderful steps, and the installation, You are terrific. One word of warning for dog owners. The dogs nails can get caught in step grating. We would suggest pet owners purchase steps with carpeting.

Thanks again for all you did.

Semper Fi,

Ken and Sherry Prescott, AZ D403530BN with WL28 Redwood railing caps



Hi Len,

Got the stairs today.

Thanks. Look great.

Bob Donahue (New Jersey)

S2130L Stairlite model on a motor home.

Senior Project Manager / Jack Morton Exhibits / <http://www.jackmortonexhibits.com>



This is the best product we have purchased in many, many years. It gives us a sense of security I would not have imagined possible. So much better than the stock stairs on our fifth wheel. The dogs have both adapted completely to the use of the pet ramp, and I would personally recommend it to any dog owner, particularly those who own Doxies, with their inherent back problems, it's cheap insurance for their health. Thank you again for such a good product.

Ed Calhoun, Gresham Oregon. D403530BGN1 (A6, PRPK, PR01)



We just want you to know we sold our trailer at Spring Creek and bought a home in the Roosevelt Estates. We do want to thank you for your kindness and help when we purchased a wonderful deck from you, which we sold with the trailer. Keep up the good work and once again Thank You, Eddie and Agnes Roosevelt Lake, AZ

D602830BT



My Wife and I are campground hosts at Minaret Falls Campground near Devils Post pile National Monument. The season is roughly 4 months long and we were afraid one of us would end up falling on the factory steps of our travel trailer. (3 steps.) Our HCCR steps and deck are very stable and easy to use safely. Some thought obviously went into the design.

Randy and Colleen, CA D602830BN



Hi Len,

We love our new 4 step Stairlite model S2832L with the A4 adjustable legs. The whole unit fits nicely in back of our pickup truck and is so simple to setup and also take down and store. Per you grandson's assembly video it really does take less than 5 minutes. Great product and we do not know how we ever got by without it. We move quite a lot so the Stairlite model works great for us. However, when we slow down and plan to stay at sites for a season we plan to order a deck for our stairs. It is obvious that great thought went into the design and manufacture. The quality is also awesome and we recommend HCCR to every RVer that stops by to take a look.

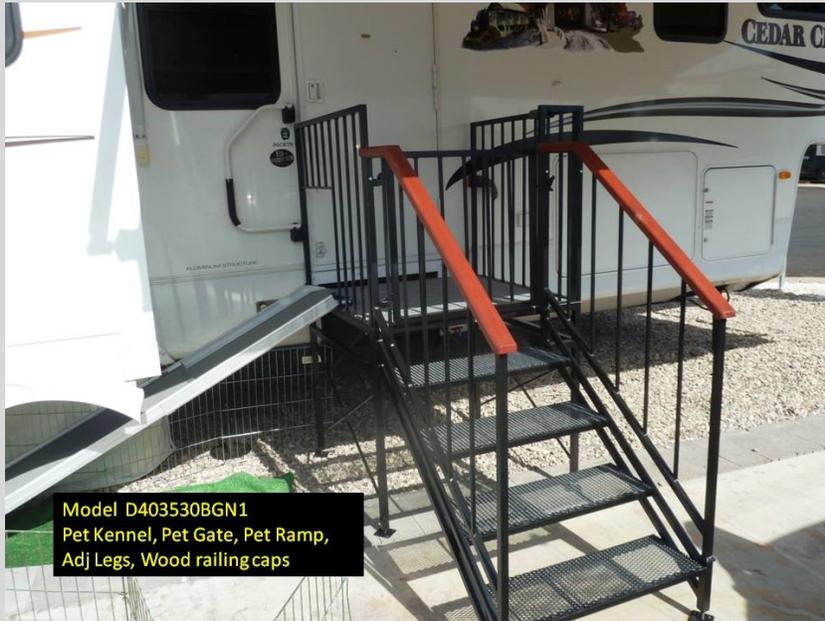
Doug & Karen Casa Grande, AZ S2832L A4



Hi Len,

I LOVE my deck and stairs. Saw picture on web looks good. I would be glad to highly recommend your product to anyone. It was great meeting you.

Beth Apache Junction, AZ D403530BGN1 A6, WL28, PRDK, PR01, C



Good morning Len,

I got the porch for my Mother-In-Law's 5th wheel. I love it. The porch is awesome and Renee' is very happy not having to climb up those factory steps anymore. I lagged all 6 feet to pressure treated 2x6 for a good footing. I sent a pic. Thanks again.

Stephen Washington D403530BN WL28, A6



Hi Len,

We love our new HCCR deck and stairs. The stairs, railings and deck make it so much safer to get in and out of our Motor Home. The quality is awesome and customer service is exceptional. Great Product.

Don Boulder City, AZ D402130BN WL14, A6, Plaque



Hello from Florida,

We are in the Naval Air Station Pensacola RV Park ("Oak Grove"). Sure enough, it only took us around five minutes to assemble the steps once we got here earlier this month. Took longer to get the sections out of the back of the pickup (well padded) than it did to set them up. I've attached a couple of photos of wife Janet giving you a thumbs-up.

Merry Christmas, Phil Sanborn D402830BN WL21, A6



Hey Len!!

Hope all is well thanks for touching base with me and the stairs are working out perfectly! I have attached a couple pictures for you to show your customers. The adjustable legs work great also. Best regards,

Ryan Hocevar

Austin Texas S2832L with A4- adj legs & Custom top step and hand railings



Hi Len, Got it.... love it....it took longer to get it out of the shrink wrap than to did to set it up.

Lol Jerry Saint James, MN D403530BN A6



Hi Len,

Got unit in perfectly! Just had to raise front end of 5th wheel to level it off! We love it!

Jim & Judy El Mirage, AZ D603530TN with A6-adj legs, WL28-redwood railing caps, TD60-Teak decking, C- Pet Kennel, PR02- Pet Ramp, PRDK- pet ramp deck gate, TP-Desert Tan Paint



Len,

We set up our deck just fine. Very Sturdy, just what we wanted. All the holes and studs lined up perfectly which you don't see very often.

All-in-all the freight company SAIA did a nice job. Just thought you might use the input.

Thanks so much for your assistance. You have been wonderful to work with.

Virgil Lubbock, TX D403530BN A6



Hi, Len. We got our deck and stairs set up. Absolutely love it. Take care and we will definitely refer other RV owners to your website.

Kathy from Ashburo, NC D603530BN A6, PRDK Center entry off set left. 40" side to RV.



Hi Len, My daughter received the steps that I ordered from you for her 5th Wheel. She loves them and they look great. Thank you for great service and delivery. Cathy from Del Rio, TX D402830BN, A6.



Len, Thanks! My supervisor liked it so much that now he just wants to leave in place permanently! Thanks again,

Frank Hernandez / Railroad & Mechanical Operations Specialist

McCormick-Stillman Railroad Park / City of Scottsdale

7301 E Indian Bend Rd. Scottsdale, AZ 85250

Phone (480) 312-7053 / Fax (480) 312-8509



Hello Len /

Long overdue, and with my apologies, with all my business travels never got around to thanking you for shipping stairs to my Canadian address last summer. There is nothing similar in the market here. Shipping was flawless and arrived on time - I was very pleased with the whole purchase. I've had a lot of compliments on the stairs. The width was customized from standard width (70x48). It covers an outside electrical outlet - but I make due without.

I've attached some photos - use if you'd like.

Trailer: 2014 Heartland Gateway RS

Thanks again,

Paul Jeffrey Ontario - Canada



Hi Len and Shaun,

I thought I would send you a few pictures of our completed deck assembly. We finally got around to putting it together up at our Juniper Ridge Resort in Show Low AZ. The assembly took us a little longer than it probably should have. We had a couple of the railings in the wrong place and had to move them. But all in all it was a pretty easy job. It took us a little extra time to cut a few of the SwissTrax tiles to fit but even installing the tiles on the deck was not too hard.

We're very impressed with the quality of the deck materials and construction. You did a great job.

We have been getting lots of compliments on the deck from resort residents as they walk by our lot. If anyone asks where we got it we'll definitely recommend they get one from you. (Multi-Deck- D602830BN & XD602830)

Gordon and Anita Parkhill

